

## VISITATION GUIDELINES & POLICY

*Updated November 13, 2020*

Our first priority at Huntsville Hospital Health System is to *be safe, be caring and be kind*. With that in mind we have updated our visitation guidelines for family members and support persons. Thank you for your cooperation as we work to keep your patient, your family members and our staff safe.

### To enter our facilities you must:

- Be 16 years of age and older.
- Check in and out at facility entrances.
- Be screened upon entry for symptoms of illness. Anyone exhibiting symptoms cannot enter.
- Wear a mask/face covering, observe social distancing and sanitize hands frequently.

### To keep you informed

- Upon admission, a point of contact and communication plan will be set with a family member or support person age 16 and over. Daily updates will be provided, if desired.
- Virtual visitation is available.
- The patient will provide a password for identification so that communication can take place between the hospital staff and family members.

**Non COVID-19 patients**, one (1) designated person is allowed to visit.

**COVID-19 positive patients** (including patients who are under investigation for COVID-19), visitation is restricted to end-of-life care or special circumstances. Special circumstances may include patients with disabilities or where having a family member present would benefit the patient's clinical care. If supporting a COVID-19 patient, compliance with personal protective equipment is required.

### Adults

- One to 2 persons are allowed during end-of-life care.
- It is important to stay in the room except for basic personal needs (ex: food/restroom).
- Please leave personal items in vehicle.
- Room size limits the use of additional chairs.
- Adult surgery patients who are admitted and stay overnight may have one (1) person after the patient is in their room.
- Visiting ends at 9 p.m. daily. (Exception for patients admitted after 9 p.m.)

#### Adult ICU Guidelines

- Family call-in times for updates: **9:30 - 10:30 a.m.** and **9:30 - 10:30 p.m.** (256-265-1000)
- No one is allowed in the unit between the hours of **6:00 - 8:00 a.m.** and **6:00 - 8:00 p.m.**

### Pediatric Patients

If you are supporting a patient in the Pediatrics Unit, Pediatric ICU, and Pediatric Emergency Department or in the Neonatal ICU, please observe the following guidelines:

- Two (2) parents/caregivers are able to support the child with only one (1) person at the bedside.
- Pediatric patients having surgery may have (1) parent/caregiver at a time at the bedside. The caregiver will return to their vehicle during the procedure, and then will be called back to recovery when the surgery is completed.

### Mother-Baby, Labor & Delivery, Antepartum & the Emergency Department

- One (1) support person is allowed per patient.